



**FAIRLEIGH
DICKINSON
UNIVERSITY**

 **Bell Works**

Empathetic Leadership Certificate

Program Overview

Fairleigh Dickinson University is excited to offer the Empathetic Leadership Certificate at Bell Works. The Empathetic Leadership Certificate program focuses on developing and expanding leadership skills in our ever-evolving workplaces. Empathy is the skill to recognize and understand the thoughts, feelings, and emotions of those around us and in ourselves.

Today's workplace demands leaders with empathy as employees are facing an ever-increasing number of life stressors at work and at home. Empathetic Leadership will bolster the trust and security of employees so that they become more efficient and creative. Employees led by empathetic leaders report greater job satisfaction and a desire to remain in their positions. Happy, satisfied employees result in more efficient workplaces and happier customers/clients.

This Program Will Address Skills Such As:

- Fostering an inclusive culture of well-being and care for employees and clients
- Leading difficult conversations
- Transparently addressing conflict
- Problem-solving with a focus on engaging employees

Program Outcomes:

- Understanding of the foundations of empathy and applying them to your personal and professional life.
- Be able to utilize strategies such as communication and collaboration to show and practice empathy in leadership.

Format:

- The 2-day training in-person at Bell Works, Holmdel NJ

For more information, please contact:

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